


Nurse Motivation in Implementing Therapeutic Communication in the Inpatient Room General Perdagangan Hospital

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Article Info	ABSTRACT
<p>Article history:</p> <p>Received January 24, 2023 Revised February 22, 2023 Accepted April 01, 2023</p> <hr/> <p>Corresponding Author:</p> <p>Josep Lubis Department of Nursing, Faculty of Health, Universitas Efarina, Indonesia. Email: joseplubisefarina@gmail.com</p>	<p>Most of human time is for communicating, starting from waking up, working, even to carrying out daily activities, humans cannot be separated from what is called communication. In other words, communication is an inseparable part of human daily life. Communication is a tool for nurses to influence patient behavior and to get success in nursing interventions. This research is descriptive in nature. This study aims to find out how motivated nurses are in implementing therapeutic communication in the General Perdagangan Hospital inpatient room. Sampling in this study using a total sampling of 36 respondents. The results showed that of the 36 respondents in the rose, jasmine and orchid inpatient rooms of the General Perdagangan Hospital it was stated that in therapeutic communication with patients the majority of nurses behaved well by 23 (64%), and the minority behaved badly by 13 (36%). The results of the study showed that of the 36 respondents in the inpatient rooms of roses, jasmine and orchids, the majority of nurses had sufficient ability in therapeutic communication with patients, 24 (67%), and a minority of 4 (11%) had poor ability. It is hoped that health workers will further improve professional therapeutic communication in providing health services to patients.</p> <p>Keywords:</p> <p>Nurse, Motivation, Therapeutic, Communication</p> <p>This article is licensed under a Creative Commons Attribution-ShareAlike 4.0 International License.</p> 

1. INTRODUCTION

Most of human time is to communicate, heartburn from waking up, working, even to carry out daily activities, humans cannot be separated from what is called communication. In other words, communication is an inseparable part of human daily life [3]. Communication is a process of exchanging information or the process of giving the meaning of something between two or more people and their environment through common symbols, signs or behavior and usually occurs in two directions. [10] defines that communication is a transaction, a symbolic process that requires people to regulate their environment by building relationships between humans through the exchange of information to strengthen attitudes and behavior. others and change attitudes and behavior. As for [11] emphasizes the nature of communication as a relationship that can lead to changes in attitudes and behavior as well as togetherness in creating mutual understanding of the people involved in communication [21].

Communication is an effective means of conveying information to humans both verbally and non-verbally. Communication is a very special and meaningful process in human relations. In the nursing profession, communication becomes more meaningful because it is the main method of implementing the nursing process [23]. Communication is a tool for nurses to influence patient behavior and to gain success in nursing interventions [24]. Meanwhile, therapeutic is anything that facilitates the healing process [25].

will of course easily establish a relationship of trust with patients, but can prevent illegal problems from occurring, provide professional satisfaction in nursing services and enhance the image of the nursing profession in a hospital. But the most important thing is to practice nursing knowledge to provide assistance to fellow human beings [26].

Supposedly in the nursing process, nurses build relationships according to the level of patient development by encouraging the development of patients in realizing and identifying problems and helping problem solving. Nurses

provide feedback and alternative solutions and patients can use the information to deal with problems that have not been solved constructively [3]. [15], states that communication is important because it can be a good means of fostering between patients and health workers, can see changes in patient behavior, as a measure of patient satisfaction and complaints of action and rehabilitation.

Research Problems

From the research problem formulated based on the description of the background above is: "The relationship between the motivation of nurses in the implementation of therapeutic communication in the inpatient room of the General Perdagangan Hospital of " Simalungun".

2. METHOD

Types of research

This type of research is descriptive in nature which aims to determine the therapeutic communication skills of nurses towards patients in the inpatient room of the General Perdagangan Hospital of Simaiungun Regency.

Location and Time of Research

Research sites

This research will be conducted at the Regional General Perdagangan Hospital.

Research time

This research will be conducted from May 2022 to August 2022.

Data processing

The data that has been collected is processed through the following stages:

1. Editing: Checking the data that has been collected and if there are errors or deficiencies in data collection will be corrected by research or data collection again.
2. Coding: Providing a code or mark on each data that has been collected can make it easier to enter data into tables.
3. Tabulating: processing data into the form of a frequency distribution table so that it is easier to interpret.

3. RESULTS AND DISCUSSION

Based on the results that have been obtained, the discussion is carried out to answer research questions about Nurses' Therapeutic Communication Ability to Patients in the Inpatient Room of the 2018 Trade Hospital.

Therapeutic Communication Behavior of Nurses in the Mawar, Melati, and Anggrek Inpatient Rooms of the Trade Hospital in 2022.

The results showed that of the 36 respondents in the inpatient rooms of roses, jasmine and orchids, the majority of nurses had good behavior in terms of therapeutic communication (23 (64'9)), and a minority of 13 (36'6) had bad behavior. This can be seen from the behavior of nurses who always show positive things to patients who are hospitalized. This behavior is needed in good communication to speed up the healing process for patients.

Research by [16], shows that patient perceptions about the implementation of nurse therapeutic communication in nursing care for patients in the emergency department of a hospital. Researchers assume that nurses have implemented therapeutic communication according to patient expectations, namely communicating properly and politely. Therapeutic Communication is a way to foster therapeutic relationships where there is the delivery of information and the exchange of feelings and thoughts with the intention of influencing others, this communication is consciously planned, purposeful, and its activities are centered on the patient's recovery. Therapeutic communication is the nurse's ability or skill to help clients adapt to stress, cope psychologically, and learn how to relate to other people [21].

Nurses' Therapeutic Communication Skills Toward Patients in The Inpatient Room Of Mawar, Melati, And Anggrek Hospitals Of Trade in 2022.

The results showed that of the 36 respondents in the inpatient room for roses, jasmine and orchids, it was stated that in therapeutic communication with patients, the majority of nurses had sufficient ability, 24 (67%), and a minority had poor ability, 4 (11%). dani the ability of nurses to convey information and communicate with patients in a polite and friendly manner. Providing the best service to patients is an obligation that must be carried out by every health service. The best form of service is to provide patient satisfaction, one of which is professional therapeutic communication with patients. This is expected to improve the patient's healing process. Because in essence communication has a fairly large role in healing and therapeutic media. Through therapeutic communication, patients learn how to accept and be accepted by [19].

4. CONCLUSION

This research is descriptive in nature. This study aims to find out how the therapeutic communication skills of nurses towards patients in the inpatient rooms of the General Perdagangan Hospital. Sampling in this study used total sampling, namely 3 respondents. The results showed that of the 36 respondents in the rose, jasmine and orchid inpatient rooms at the Trade Hospital in 2018, the majority were aged 21-30 years as many as 11 respondents (31%), the majority were female as many as 21 respondents (58%), the majority were educated SMA as many as 16 respondents (44%), and the majority of jobs as housewives as many as 13 respondents (36). The results showed that of the 36 respondents in the rose, jasmine and orchid inpatient rooms at the Trade Hospital in 2018 it was stated that in therapeutic communication with patients the majority of nurses behaved well by 23 (64%), and the minority behaved badly by 13 (36%).

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